

# Basic Hospital Cleaner Job Interview Questions and Answers

**David:** Good morning! Thank you for coming in today. Please have a seat. My name is David, and I will be conducting this interview. Could you please introduce yourself?

**Carl:** Good morning, David. Thank you for having me. My name is Carl Cortez, and I'm excited to be here today to discuss the hospital cleaning job opportunity.

**David:** It's a pleasure to meet you, Carl. Let's start by discussing your previous experience. Have you worked in a similar role before?

**Carl:** Yes, I have. I have worked as a janitor at a local hospital for the past two years. During my time there, I was responsible for maintaining cleanliness in assigned areas, disinfecting surfaces, emptying trash, and restocking supplies. I also assisted with maintaining hygiene protocols and adhering to safety guidelines.

**David:** That sounds like a valuable experience. Are you familiar with the specific cleaning protocols and standards required in a healthcare setting?

**Carl:** Absolutely. I understand the critical importance of maintaining a clean and sterile environment in a hospital. I am familiar with infection control practices, proper handling of hazardous materials, and the use of personal protective equipment (PPE) to minimize the risk of contamination. I am also aware of the importance of following established procedures to prevent the spread of infections and cross-contamination.

**David:** Excellent. Attention to detail is crucial in this role. Can you describe when you had to ensure a particularly challenging area was thoroughly cleaned?

**Carl:** Certainly. There was a time when the operating room required deep cleaning after a particularly complex surgery. I collaborated with the surgical team to understand the specific cleaning requirements and used appropriate disinfectants and cleaning techniques to ensure the area was thoroughly sanitized. I paid close attention to all surfaces, equipment, and high-touch areas, leaving no room for potential contamination or infection.

**David:** That's impressive, Carl. In addition to cleaning, this role may require interacting with patients, visitors, and other staff members. How would you handle situations where you need to communicate with individuals while performing your cleaning duties?

**Carl:** Communication is essential in any work environment, especially in a hospital setting. I would approach such situations with a friendly and professional demeanor. If I need to interact with patients or visitors, I would ensure that I am well-groomed, maintain a positive attitude, and be empathetic and respectful towards their needs. I understand the importance of providing a sense of comfort and reassurance to those who may be in a vulnerable state.

**David:** That's great to hear, Carl. Now, let's discuss your availability and flexibility. Hospital cleaning jobs often require working evenings, weekends, and holidays. Are you willing to work these shifts?

**Carl:** Yes, I am fully aware of the nature of the job, and I am willing to work flexible hours that may include evenings, weekends, and holidays. I understand that maintaining cleanliness and sanitation in a hospital is a round-the-clock responsibility, and I am committed to fulfilling that duty.

**David:** Wonderful. Lastly, do you have any questions for me about the hospital cleaning position or the organization?

**Carl:** Yes, thank you for asking. Could you provide more information about the training and development opportunities available for employees in this role? Additionally, I would appreciate learning more about the organization's focus on employee safety and well-being.

**David:** Absolutely, Carl. We provide comprehensive training programs to ensure that all employees are equipped with the necessary knowledge and skills for their roles. Regarding safety and well-being, our organization takes it very seriously. We have established protocols and guidelines in place to prioritize the health and safety of our employees. We also encourage a supportive work environment and provide resources for employee well-being.

**Carl:** That's great to hear. Thank you for addressing my questions.

**David:** You're welcome, Carl. It was a pleasure speaking with you today. We will be in touch soon with our decision. Have a great day!

**Carl:** Thank you, David. I appreciate the opportunity to interview with you. Have a great day as well.